

CLOUD SERVICES AGREEMENT

Supplier

Company Name: Webforum Europe AB
Org.no: 556523-5917
Contact person: «Order_User»
Email: «Order_User_Email»

Customer

Company Name: «Co_Name»
Org.no/DUNS no: «Co_Custom_1»
Contact person: «Co_Name»
Email: «Co_Email»

1. BACKGROUND

By the Start Date, the Customer and the Supplier enter into the following Agreement which regulates the Customer's subscription and the Supplier's undertaking to provide services in accordance with this agreement.

The Customer's subscription and the Services are described in Section 4.

This agreement gives the Customer the right to use the Services provided during the term of validity of the agreement. The customer's rights to the Services are limited to the scope specified in Section 3.

2. SCOPE OF THE AGREEMENT

The Agreement consists of this document, "Cloud Services Agreement", and the following appendices:

1. Instructions regarding the Supplier's Processing of Personal Data
 - a) Special Terms and Conditions for the Processing of Personal Data in conjunction with Cloud Services
 - b) Specification of the Processing of Personal Data
2. General regulations, Cloud Services, version 2014

The appendices are available at: <https://webforum.com/about-us/policy-and-conditions/>

If there are conflicting provisions between the Cloud Services Agreement and its appendices, the Cloud Services Agreement shall have precedence. The appendices shall be interpreted in accordance with the order above. If a task or a commitment for the Supplier is not explicitly specified in the Agreement, such is not considered part of the Supplier's obligations under this Agreement, unless it is specified separately by the Supplier.

3. EXTENT OF SERVICES

Department / subsidiary	Number of employees
« CI_Name »	«CI_Custom_14»

The following languages are included in the contract for support: English, Swedish

4. SERVICES AND PRICES

Description	Cost (SEK)	Subscription cost (SEK / month)
Package xx	xx	xx

Options		

5. PAYMENT TERMS

The setup cost specified in clause 4 is invoiced by the Supplier in full at the signing of the Agreement, and shall be paid by the Customer within twenty (20) days from the invoice date. Subscription costs, in accordance with paragraph 4 above, are billed annually in advance and shall be paid by Customer within twenty (20) days from invoice date. All prices are expressed in SEK and excluding VAT.

If the Customer does not pay on time, the Supplier is entitled to interest on late payment in accordance with the Swedish Räntelagen (Interest Act).

The Supplier shall have the right to apply for an order to pay from the applicable court or authority in order to obtain non-payment from the Customer, as long as the Customer has not notified the Supplier in writing of objections to the invoice no later than seven (7) days before expiration date.

6. START DATE

The start date of the Services in this agreement is 2018 - __ - __. If the date is not specified in this section, Start Date shall be deemed to be the date on which the Parties sign the Agreement.

7. PERIOD OF VALIDITY

The Agreement will commence upon signature by authorized representatives from both parties and shall be valid for a period of (12) months. Thereafter, the Agreement will automatically renew for a further twelve (12) months if it is not terminated by either of the Parties within forty-five (45) days prior to the end of the applicable term of validity.

If the Agreement is terminated prior to term in accordance with this section, the Customer is not entitled to repayment of prepaid fees or other expenses related to the period after termination.

8. OTHER

Work ordered by the Customer, in excess of what is specified in the Agreement, shall be invoiced in accordance with a supplementary agreement. Any travel expenses in the form of travel time (50% of the hourly rate) and other travel and accommodation expenses incurred due to ordered work, must be invoiced separately.

A party may not, in whole or in part, transfer its rights and / or obligations hereunder to any third party without first obtaining written consent of the other party. The Supplier shall be entitled to transfer the Agreement to another company within the group. The Supplier shall also have the right to transfer the Agreement to a third party as part of a transfer of the assets of the Supplier's business or part of it. The Supplier shall also be entitled to transfer his right to payment in this agreement to third parties.

The Supplier is responsible for processing personal data in accordance with applicable legislation and Appendices to this Agreement.

This Agreement, in combination with accompanying Appendices and any Supplementary Agreements, constitutes the complete Agreement between the Parties, and void any prior written or oral agreements between the Parties.

Requests for changes to this Agreement or comments on the Services shall be communicated to the Supplier's specified contact person. If the customer wishes to add services or modify existing services during the term, the Supplier, provided that the Supplier approves the proposed changes, has the right to request reasonable changes to the Start Date, prices, service levels and other aspects of the agreement that are affected by the change. The Customer shall, when additional services in excess of what has been specified in this Agreement are requested, pay for the extended services in accordance with the Supplier's current price list.

Changes to the Services or the Agreement shall be made in writing by both parties. Changes can also be made via email, provided that the email contains the following:

- (i) Referral to the parties' contact details

- (ii) The parties' mutual intent to amend the Agreement in accordance with this section (Section 8)
- (iii) Confirmation by both parties' contact persons

This agreement has been drawn up in two copies of which the parties have received one each.

(Signature)

(Signature)

(Location, Date)

(Location, Date)